

# The Command Post

The Newsletter for Negotiators, Incident Commanders and Tactical Leaders

## Canadian Critical Incident Association

300 Lesmill Road  
North York, Ontario  
Canada M3B 3P4  
Phone: 416-808-3800  
Fax: 416-808-3802  
Email: info@commandpost.tv  
www.commandpost.tv

### EXECUTIVE

#### President

S/Sgt. Barney McNeilly  
Toronto Police  
416-808-3800

#### Vice President

Sgt. Lina Crawford  
Halton Regional Police  
905-825-4777

#### Executive Manager

S/Sgt. Harry Schnurr  
Guelph Police Service  
519-824-1212

### ADVISORY BOARD

S/Sgt. John Howell  
Toronto Police ETF  
416-808-3800

Dr. Mike Webster  
Psychologist  
1-800-593-7944

Dr. Peter Collins  
Forensic Psychiatrist  
O.P.P. Duty Desk  
705-329-6950

Dr. Alberto Choy  
Forensic Psychiatrist  
Pgr. 1-800-268-0600, #2210

Dr. Mini Mamak  
Forensic Psychologist  
(Ministry of Corrections)  
905-457-7050

Mr. Jerome Wiley, Q.C.  
Legal Advisor  
Pgr. 416-245-5544, #57474

Dr. Jim Cairns  
Deputy Chief Coroner  
416-314-4015

## TORONTO CONFERENCE A HUGE SUCCESS!

In September the CCIA in conjunction with the Toronto Police Service hosted a Critical Incident Conference at the Ramada Inn at the Don Valley Pkwy, Toronto. Members from across the country attended including some visitors from Ireland and Hong Kong. There were 220 registrants in total who took part in interesting and informative presentations by guest speakers. Dr. Bert Choy, and Peter Collins, both of our Advisory Board made presentations on mental illness and Bert made another presentation on Psychology of the Terrorist. Dr. Mini Mamak, also of our board, made a presentation on Workplace Violence. All of these topics are very real and current with what we face in the news, and at work.

Several case studies were presented as well. They ranged from an incident involving a triple homicide with a barricaded subject, the ETF shooting of a suspect in a domestic violence incident, and one of a suspect responsible for many armed bank and armored car robberies over a period of 2 years, and one day decides to take his girlfriend hostage. An incident presented by Corrections personnel involved inmates who took guards and other inmates hostage. Hearing from a hostage does put a different 'spin' on the



presentation! All cases kept the registrants riveted as the involved persons told their stories of what went right and wrong in their scenarios. The most valuable learning tool is through other's experiences. Interesting to note, we had a guest speaker from the SIU and a lawyer who represents officers being investigated by the SIU.

Very sobering, were the two guest speakers from Ireland. Chief Inspector Brent McLaughlin, from Belfast, North Ireland, spoke of terrorism in his country, and how many people have been killed by the bombing that has been going on there for so many years. Detective Inspector John Gantley, from South Ireland, gave an overview of their SWAT teams and how they handle the incidents there. It makes one appreciate this country even more.

With hospitality night each evening, there certainly wasn't a lack of information, or networking. Our conferences always include practical, factual information for review, incidents that involve negotiators, T.R.U. and Incident Commanders and insight from professionals in the field that effect us. Look for the Spring 2003 Edition for the location of the 2003 conference!



Sgt. Lina Crawford  
Halton Regional Police



## President's Message

I am very pleased to advise our membership that the conference held in Toronto Sept. 23-25<sup>th</sup>, was a major success. We had a terrific response with 220 registrations including 90 correction personnel. Thanks for the support folks. At this time I would also like to acknowledge the staff at the Ramada Conference Centre for their professionalism and hospitality during the conference. Also a special thanks to our sponsors who I will recognise in this edition in the following pages.

I would like to take this opportunity to wish Doug WORKMAN success in his new endeavour as Manager, Corp. Security with Air Canada. As I'm sure you are all aware Doug was with the R.C.M.P Critical Incident Program (C.I.P.), anyone wishing to contact Doug can reach him at 905-676-4341. I now want to congratulate Dougs' former sidekick Len Meilleur. Len has been promoted to Sgt. but unfortunately along with the good news comes the bad. Len has been transferred to the C.I.D. branch at R.C.M.P. Headquarters. Both of these gentlemen were big supporters of the C.C.I.A. One good piece of news for the C.I.P. is our friend Jean



Marc LaPointe is being transferred from the Canadian Police College to the C.I.P. and I think this is an excellent choice and will be super for the rest of us. Good luck .

I would now like to congratulate the Calgary Police Service and the R.C.M.P. for another excellent conference which was held last month, Oct. Once again great presenters and of course wonderful western hospitality.

Well that's all for now please keep those articles coming and check our website for courses and newsworthy items.

Barney McNeilly

### CCIA Associates & Provincial Reps

David Ellis  
Ministry of Corrections  
905-548-5005  
Fax: 905-548-5001

Cpl. Richard Huard  
RCMP — Montreal  
514-939-8310

Cst. Marc Roussy  
RCMP — Montreal  
514-939-8608  
Fax: 514-939-8474

Insp. Al Niedtner  
Vancouver Police, BC  
604-717-2858  
Fax: 604-257-3716

Det. Greg Harris  
Calgary Police, AB  
403-249-7701

Sgt. Luc Proulx  
Canadian Police College  
613-998-0766  
Fax: 613-990-9738

S/Sgt. Gail Webster  
Ontario Provincial Police  
Central Region  
705-329-7588

Sgt. Don Spicer  
Halifax Police  
613-787-2982

Sgt. Jean Marc Lapointe  
RCMP —  
Critical Incident Program  
613-993-2886

## Mission Statement

Dedicated to the promotion of Officer and public safety by bringing together services and agencies to form effective relationships, identify trends, address issues, share information, experiences and knowledge, and provide educational opportunities for participants, thereby inherently building the public's confidence in our ability to provide a service.

## Objectives

- To provide meaningful, educational, relevant opportunities for participating members to meet together and address issues of mutual concern, seeking opportunities for continual improvement
- To promote public safety by ensuring that all Services are following the best practices and procedures and that relevant information goes to individual Services in a timely manner
- To provide effective working relationships and information sharing by providing opportunities for meetings on a regular basis with a Canada-wide structure broken into Provincial Chapters
- To ensure that major trends and issues regarding safety and knowledge are identified, discussed and acted upon in a coordinated manner including a bi-annual news publication.

## AN INCIDENT IN LAVAL, QUEBEC

I took my negotiator's course at the CPC back in January 2002. Being a crisis negotiator in Laval, Québec, means you get to do about five negotiations a year. Laval is a quiet suburb across the river from Montréal.

Let me tell you about my second negotiation. Here we are on May 15, 2002, a 33 year old man who lives in an apartment building received an eviction notice from the court because he wasn't paying his rent and he was disturbing the neighbours. Not happy with that news, he decided to go to the superintendent's apartment ( in the same building ) and give him a piece of his mind.

At around 19:30 hrs, he went to the superintendent's apartment and argued that he should be allowed to stay. The argument got to the point that he took out a 9mm silver handgun and told the superintendent that he was willing to use it if he had to leave his apartment. Furious, he walked back to his apartment, and the superintendent immediately called the police.

First on the scene was Patrol Sergeant Sauvé, who started to meet with witnesses. More officers came along, and did the same. They came to the conclusion that the incident really happened and that the suspect was probably still in his apartment. Patrol Sergeant Sauvé managed to get the suspect's phone number and called his apartment. When a man's voice answered, he hung up and started an evacuation procedure of all the neighbours, while calling for the negotiating team.

On our way to the scene, the negotiating team started the procedure with the phone company to isolate the suspect's phone number. When we got there, a safety perimeter was erected and being the primary, I called the man's apartment. There was no answer. Police officers who were in the hallway across the man's apartment heard the phone ring, but heard nothing else in the apartment. I continued to contact the suspect but no one was answering the phone.

By that time, a complete safety perimeter was settled around the suspect's street and no one could get inside. Detectives met with different people and finally got a cellular phone number for the suspect.

I dialed that cell phone number immediately and a man's voice answered the phone. After introducing myself as Tony, I made sure I had the right person on the phone and it was, in fact the suspect. From the noise I could hear in the background, I was sure that the suspect was outside, so I asked him where he was.

He told me he was two streets away from his house and that he was frustrated because the police didn't want to let him in to the secure area. He told me that the police were negotiating with a barricaded person and he couldn't go back home.

Hearing that, my partner, Detective Sergeant Langelier, relayed that information and physical description of the suspect to the police officers on the safety perimeter and all I had to do was to keep him talking.

About two minutes later, as I was talking with the suspect on the phone, he started to talk with someone close to him, and from the way he was talking, I was sure he was answering Police questions. Let me tell you about the bizarre feeling I had, hearing the whole arrest through the suspect's cell phone. I even heard the police read him his rights...

Gladly, he was not armed and the arrest went very well . We did find the handgun in his apartment after getting a search warrant. The case is still pending, where he was confronted with numerous charges.

Although it wasn't the greatest case ever, I think that the Crisis Negotiator's course came in handy especially for the basic skills, to keep the suspect talking while other officers were locating him.

Antony Donato  
Detective Sergeant  
Major Crimes Unit  
Laval Police



## THE CCIA'S WEBSITE ADDRESS



**The Command Post** staff invites you to visit the Canadian Critical Incident Association's website at [www.commandpost.tv](http://www.commandpost.tv) for updated notes on recent inquiries and information sharing, or e-mail us at [info@commandpost.tv](mailto:info@commandpost.tv)

## INCIDENT IN THUNDER BAY — SUICIDAL FEMALE

### *Suicidal Female*

On September 29, 2002, a female native Canadian called 911 dispatch at 12:40. The female stated that she was driving around with a firearm in her car, and that she wanted to die. She indicated that she would attempt this by staging a confrontation with police and that she wanted the police to shoot her. The reason for police to shoot her, was that she was a very religious person, and she believed that suicide was a sin and she would not be admitted to heaven if she shot herself.

The dispatcher was able to get the vehicle details from her and put them out for location. Shortly after, the vehicle was located. The female did not pull over for the officers and led them out of the city onto the highway, all the while on the phone with the dispatcher being adamant about wishing to end her life.

The female managed to evade spike belts and continued back through the city. The female was obeying all traffic laws but refused to pull over for police. She headed out onto a road leading to a rural area of the city. Another spike belt was laid out ahead of her, 6 km from the residential area of the city at an intersection.

When the female reached this spike belt she stopped her car just before the spike belt and adjacent to a traffic unit cruiser. The officer from this cruiser took cover in a ditch on the opposite side of his cruiser. A second officer was positioned behind a telephone pole 6m from the subject's vehicle. Both of these officers were trapped in their positions due to the fact that the female was armed with a rifle and was noted to be very proficient in its use.

The units, which had been following her, took up high-risk vehicle stop positions at the rear of her vehicle. Some of these members were part of the ETU. At this time, the officers observed her loading what appeared to be a high-powered hunting rifle. They also observed that she had made up a sign that said, "go ahead". The containment of the subject was much tighter than we wanted, 5–7 meters, but was necessary for the protection of the two patrol officers that were pinned down in there positions.

The emergency task unit responded to the location and face to face negotiations began with Constable Glen Porter as the primary negotiator. ETU officers that were present provided cover for the negotiator and formed a less lethal arrest team to receive the female. The female was distraught and kept insisting to all officers within

shouting distance that she wanted the police to shoot her. This face to face phase lasted 1 ½ hours. Tactical officers felt that a more private conversation with the negotiator would help de-escalate the situation. The negotiator asked the female if she would accept the phone and once an agreement was reached, the tactical team delivered the phone to her, and the negotiators moved back to the command post .5 km away.

ETU members and a sniper team moved into position, 10m to the right of the female's vehicle. They evacuated the officer in the ditch and the one from behind the pole. This team was hidden by dense bush, and they were armed with a tazer as well as firearms. There was an immediate action team to the rear of the vehicle that was armed with taser and arwen as less lethal capability.

Once the face to face phase ended the containment and Immediate Action teams pulled their vehicles back 25 - 30m to take some of the pressure off of the female and the I/A team.

This made the female more comfortable, but took away several of our less lethal opportunities.

Several times the female appeared to become more distraught and was seen to put the barrel of the rifle into her mouth. She was now crying and had hung up the phone and it appeared that things were coming to an unpleasant conclusion. An I/A team officer pleaded with the female to pick up the phone and talk to the negotiators. She took the weapon from her mouth and resumed negotiations.

During this time, ETU officers were brainstorming to come up with rescue plans. In the event she gave final notice of suicide, a plan was made to move the sniper team closer under cover of darkness and have the I/A team create a distraction. The sniper team, composed of 3 officers, would then smash the passenger window and fire the tazer at the female. This would only be attempted if it were known that the female at some point had put down the firearm. Another idea that was considered was delivering food that had been drugged and when she passed out, a rescue attempt would be made. This, however, wasn't practical, as there were too many variables beyond our control.

Because the female had made mention of religion as a driving force we had brought our force chaplain to the scene to assist with negotiations. Dr. Alberto Choy was also called as a reference in identifying the female's psychosis.

**"she was driving around with a firearm in her car, and wanted to die ..."**

## INCIDENT IN THUNDER BAY — SUICIDAL FEMALE

### *Suicidal Female*

A surrender plan had been given to the negotiators and incident command. During this stage, it was learned that the firearm was a 300 - magnum and that the female was well versed in its use. She had 4 rounds of ammunition. Approx. 6.5 hrs after the female stopped her vehicle she finally agreed to surrender to the I/A team and a lightning command was issued to them.

The female exited the vehicle without the firearm as directed and was taken into custody with no injury. She was taken to the hospital for medical clearance and was charged with weapons dangerous to the public peace. It should be noted that where she stopped her car there were two homes kitty corner to each other and the occupants had to be evacuated at the beginning of the standoff.

Sgt. Alan McKenzie  
ETU - Thunderbay



## THIRD PARTY INTERMEDIARY — SORT OF

### **Background**

On January 16, 2001 at 1600 hrs, Halifax Regional Police received a call from a 31 year old female who wanted her boyfriend removed from her home. Upon arrival the responding officer was met by the caller in the back driveway. The complainant informed the officer that she just learned that her fourteen year old daughter was sexually assaulted by the complainants boyfriend and that she wanted him out of her house. As the second officer arrived on scene the 36 year old male suspect exited the house and asked what was going on. A crowd was starting to gather so the officers suggested they go inside to discuss the situation. The suspect was walking into the home first, followed closely by the complainant who accused him of sexually assaulting her daughter. The suspect immediately pulled a handgun from his waistband and shot himself twice, once in the arm and once in the chest. He then calmly walked up the stairs to the second level of the home. Everyone else was evacuated from the home and police called for back-up and establish an outer perimeter.

### **The Negotiation**

At 1650 hrs the responding officers to get the suspect to surrender but he refuses and threatens to shoot himself again. An Incident Commander arrives at 1710 hrs and immediately calls for Negotiators, ERT, a Media Relations officer and the Command Bus. By 1755 hrs, ERT is fully deployed and neighbours are evacuated. The primary negotiator makes contact with the suspect at 1755 hrs, by loud voice from the lower level of the home. At 1815 hrs, the suspect agrees to receive a field phone so he can converse with negotiators. The phone was delivered by ERT on a pole mirror. Negotiations continued and a remote speaker provided to the Incident Commander.

During the next hour and a half conversation, the suspects' emotions go from one extreme (crying) to the other (laughing) and back again, all while holding the gun to his head. At 2010 hrs, the suspect insists on talking to his girlfriend. Negotiators try to stall him but this becomes the focus of his conversation. He assures us he just wants to hear her voice and if he can, he will surrender. We are reluctant to permit this since he has already shot himself in front of her, he might want to say goodbye to her before killing himself. After interviewing the girlfriend and consulting with the Incident Commander, Negotiators agree to tape a message from her in which she pleads with him to go to the hospital for treatment.

At 2040 hrs, negotiators explain to the suspect several times that he will only be hearing a tape of his girlfriends voice and that she won't actually be able to hear him. (We do this so he doesn't think she will hear him in the event he wants to fight with her or kill himself in her presence). Once we are sure he understands this, we play the tape. The suspect immediately begins to cry uncontrollably. Not sure which way this will go, we brace ourselves for the worst. After several minutes his crying subsides enough that negotiators can talk with him again and he agrees the best thing for him is to come out and go to the hospital.

### **The Surrender**

Once the suspect agreed to surrender, negotiators instructed him to leave the gun and ammunition inside. He was also informed of exactly what he would see when he came outside so there would be no surprises and to take direction from the ERT member upon leaving the building. The suspect was arrested outside the residence by ERT members without incident.

*Continued on Page 9*

## Hostage Situation with Explosive Device - Edmonton

On July 02, 2002, 10:15 hrs, a 52 year old male subject from Edmonton, arrived on the 6<sup>th</sup> floor of the Brownlee Building located on the eastern edge of downtown Edmonton. The offices of the Provincial Crown Prosecutors for Edmonton are on this floor. For obvious reasons extra security features were added to this particular area, which consisted of a receptionist behind a secure window and a locked glass security door where the receptionist buzzes visitors in. The extra security, however, would prove to be ineffective in deterring the subject. He entered into the reception area and proceeded straight to the glass security door that leads into the Prosecutors offices. He then smashed the glass to gain access through the door and was quickly into the heart of the office area.

The subject began to rant and rave about a court case he was involved in during the previous week and demanded to see "The Boss". He displayed copper pennies taped to his thumb and index fingers with wires running up his sleeves to what he said was enough explosives to level  $\frac{3}{4}$  of the building. He demanded that people start to leave and kept five people with him. He proceeded to take them all to a file room in the back of this office area. Amongst this group was a veteran Crown Prosecutor as well as a plain clothes and unarmed Edmonton Police Service (EPS) Court Liaison Constable who had been in the area on normal business. The subject did not know who his captives were, yet he quickly

released all but the Prosecutor and the Constable. It is also important to note that the subject told one of his released captives that police had 30 minutes to get media on scene or he would touch off the bomb.

**"... 30 minutes to get media on scene or he would touch off the bomb ..."**

At 10:17 hrs an off duty EPS Constable had observed what was going on and made a cellular phone call to our Communications Section. The officer provided immediate and valuable information on the location of the subject, description, state of mind, etc. As workers began to leave the Prosecutors Offices and security became aware of the situation the emergency evacuation plan for the entire building was put into place. The building is only 10 stories tall but is a fairly large building that employs well over a thousand workers. With the potential magnitude of the situation numerous units from all Patrol Divisions were dispatched to the incident. What helped in the evacuation and containment of the building was the fact that most Edmonton Police Service members are familiar with the building. Extra help was available from police members working in the Headquarters building, across the street from the Brownlee Building.

Again, because of the location of EPS Headquarters, we were able to quickly get a team of three Negotiators together and began to formulate our plan as we awaited direction from the on scene Duty Inspector, (Incident Commander). Tactical Unit and Police Explosive

Technicians were also contacted and were enroute by 10:23 hrs as well as Fire and EMS. It was 10:40 hrs, when negotiators were notified of a possible phone number to the storage room where the subject and his captives were located. This was almost 25 minutes after the subject's deadline of 30 minutes. At this time, the option of sending the Negotiation Team into the building to attempt a face to face was not approved by the Incident Commander. By 10:46 hrs most of the building had been evacuated and police members were doing final sweeps. Negotiators had made several attempts to contact the subject. A Command Post was set up on the main floor of H.Q. on the east side of our building. In retrospect this would not be done again as it allowed too many curious seekers, meaning police officers, to get in the way. In the future we would call out our Mobile Command Posts and handle the situation as if it were in any other part of the city and immediately secure our area as was done shortly thereafter.

Unknown to the negotiators was that the Crown Prosecutor had quickly developed a rapport with the subject. At a debriefing later the prosecutor stated that his experience in dealing with these types of people over the years, made him more aware of how he should talk to them. After quickly developing a rapport with the crown prosecutor, the subject released the police officer. It was at this time that he began to tell the prosecutor that he felt he was being mistreated by Revenue Canada. He wanted to get transcripts from his recent court case to show the media how unfairly he had been treated. The crazy twist to this incident was that the subject intended to target the Federal

# EMERGENCY RESPONSE

Prosecutors which, unknown to him, were located in another building in downtown Edmonton.

The prosecutor assisted the subject in making phone calls to the courthouse in an effort to obtain transcripts, and a laptop. This helped pass the time and the initial deadline passed without incident, while negotiators were still attempting to make contact. Telephone lines we believed were in the file room, were isolated and rerouted to our Command Post. In fact we later determined that the phone numbers given to us by staff were the wrong ones which caused further delays. It wasn't until 11:13 hrs that the correct telephone lines were isolated and negotiations started shortly thereafter. The subject explained to negotiators that he felt he had been mistreated by Revenue Canada at his recent court appearance. He made a demand to have media attend the location so he could state his case. During the course of the negotiations he would often put the prosecutor on the line when he got tired of talking. With this we were able to gather intelligence on the location of the room, where they were, as well as doors, phones, and his bomb, etc.

When we were able to inform the subject that we had his transcripts and a laptop in our possession, and that media was on scene to talk about his concerns, the focus turned to his surrender. He requested that a well known Edmonton criminal lawyer come to the scene so he could talk to him and walk out with the lawyer by his side. The lawyer did come to the scene, however, a compromise was reached whereby the lawyer wrote out a signed handwritten contract to take on his case against the government, if he came out without the bomb. To complicate things, the subject was suffering from some medical ailments and required medication immediately. Once the handwritten contract was prepared (but not delivered), the subject exited the building and surrendered. No one was injured and the bomb turned out to be an elaborate and realistic fake.

The subject was kept in custody overnight and made an appearance the next day, where a judge committed him for a 30-day psychiatric examination. Several criminal charges have followed his assessment.

## Lessons Learned:

1. The proximity of our Headquarters building allowed us to mobilize many police members to effect an rapid evacuation of more than a thousand people in a orderly manner from a large building. However, it caused some concern for the necessary privacy of our command post personnel.
2. Wrong telephone numbers and the elaborate threat of an explosive device made it extremely frustrating not to be able to make contact with the subject for approximately 45 minutes even though negotiators were on scene and perimeters had been established.
3. The prosecutor, well known to police, did a tremendous job building a rapport that assisted negotiators in continuing the rapport and finally concluding the incident with the subject's surrender several hours later.

Sgt. Stewart Callioux  
Inspector Chris Caughill  
Edmonton Police



## Tactical Training Calendar 2003

Toronto Police Service — ETF

May 25 - 31	Basic Sniper Course
Sep. 21 - 26	Advanced Sniper Course
Apr. 07 - May 09	Basic Tactical Orientation Course
May 19 - 23	Rappel Instructor Certification
June 02 - 06	Rappel Master Course
June 16 - 27	Hostage Rescue/EFE Course
Oct. 06 - Nov. 07	Basic Tactical Orientation Course

**Fees and Location will be announced!**

Requests for training or registering members on course, services are to send a letter of request to Chief of Police, Julian Fantino, and c.c. the letter to OIC of the ETF, S/Insp. Tom Browning.

**These pages are dedicated for  
articles from Tactical Units.  
Please forward your  
articles on incidents of  
interest to :  
[info@commandpost.tv](mailto:info@commandpost.tv)**



## SEXUAL ASSAULT/UNLAWFUL CONFINEMENT

*Officer Involved Shooting, Edmonton, Alberta*

On June 15, 2002, at 1200 hrs, 29 year old male subject began a day of terror upon three different females, including his step sister. It appears he spent the previous night and that morning consuming drugs, PCP and cocaine, and thinking about an upcoming court case in which he was expecting to be jailed on a sexual assault charge. He began the reign of terror on the first of three females, a 23 year old sister of an ex-girlfriend, by luring her to his townhouse on the pretence that he had the \$2000 he owed her and wanted to repay her. The unsuspecting female, got a ride to the residence and went inside while her friend waited in the vehicle. The male subject led the female to a basement room where he snorted cocaine and then violently removed her clothes and proceeded to sexually assault her for the next 45 minutes. He tied her hands and threatened her with a knife if she did not comply with his demands. He also choked her repeatedly and told her he was raping her and would kill her if she screamed or attempted to leave. At 1250 hrs she eventually convinced the subject to let her go tell her friend who was waiting outside to leave. He first pointed to a gun and told her he would shoot her and harm her family if she did not return. She did not return but instead went to a police station in the north part of Edmonton, 15 minutes away.

The subject was furious at her escaping as evidenced by his 17 year old stepsister, who was upstairs, listening to him yelling at someone leaving the residence. At 1300 hrs he went upstairs to her bedroom and asked her to come to the basement. Once there he offered her drugs but she returned to her room in disgust.

The subject followed her upstairs shortly thereafter and violently ripped her clothes off and began choking her. He attempted sexual intercourse but was unable to attain an erection. She began crying and he began to punch and slap her in the head and face. He told her to be quiet or he would kill her, then forced her to perform fellatio upon him. The subject told his stepsister that he was going to rape her "like he had raped that other girl". He also told her he had a gun and was going to kill her. He could not penetrate her but simulated sex over the course of the next hour. She convinced him she had to leave to go to work and he went downstairs. When she went to leave he was standing in front of the door brandishing a knife. At approximately 1406 hrs she ran back upstairs and fled onto a balcony where she scaled a wall onto the adjoining townhouse balcony. She

**"tied her hands and threatened her with a knife ..."**

refused to let the neighbour call police but instead called her mother who took her to a hospital for cuts and bruises, her mother was not yet aware of what had occurred.

At 1600 hrs, the subject went to a townhouse two doors away and a 23 year old female answered. She had never met him prior to this date. He explained to her that he needed her help as his girlfriend was having a miscarriage and was bleeding. She followed him back to his residence and he closed the door behind her stating "you're not leaving". He then took her to an upstairs bedroom where she too was the victim of repeated sexual assaults over the next 5 hours. At one point he held a shard of glass against her throat and threatened to kill her. He

soon discovered police were on scene, at which time he produced a handgun. When this 3rd victim was lured to the residence, the first victim was being treated by medical staff while the investigators were preparing to locate the subject to make the arrest. Meanwhile, the stepsister had been transported by her mother to a hospital located in another police division, where she was now divulging the full details of her "assault complaint" to police officers there. Sexual Assault Detectives were now called in on both matters and began their investigations not yet aware they were related. At 1700 hrs the police officers, who were speaking to the stepsister and mother, learned from the mother, that her husband had gone to the residence. He stated the subject was locked in an upstairs room with a knife and refused to come out.

When this police officer arrived at the crime scene at 1713 hrs the father was there as well as an irate brother, who wanted to handle the situation on his own, by attempting to push his way past the police officers who had arrived. The initial investigator had already made a call to the Tactical Team upon receiving information about possible weapons in the subject's possession. This officer then tried to make contact with the subject but he refused to come out of the upstairs bedroom stating there would be "hell to pay" if we attempted to come get him. At this time police were unaware that he had another victim in the room with him. When police asked the subject what he meant by "hell to pay" he replied that he killed a drug dealer the night before and had dumped his body. He would not be scared to kill anyone else. At 1755 hrs this officer determined that the subject had at least one female with

## SEXUAL ASSAULT/UNLAWFUL CONFINEMENT

*Officer Involved Shooting, Edmonton, Alberta*

him in the room and possibly a second male or female. The subject was threatening to kill, if police tried to enter the room. The appropriate resources were requested to respond including the Duty Inspector, (Incident Commander), and Crisis Negotiators amongst others. Due to officer safety concerns for the members inside the residence and concern for the victim(s) the mission was designated as "Contain and Negotiate". The officers inside backed out of the house and an inner perimeter was established while awaiting the Tactical Team and Negotiators.

The Tactical Team established containment and Crisis Negotiators arrived at approximately 1830hrs where they were briefed on the situation and mission. If the subject had the cordless phone with him in the room, it was likely out of power. Options included having the Tactical Team loud hail him to go downstairs and talk to police on another phone, have the Tac Team deliver the throw phone to the door or balcony, or have negotiators attempt a contact from cover with a loudhailer. Nevertheless the phone line to the house was isolated should option one or two develop. As it turned out option three was initiated when the phone kept ringing busy and when it was determined that the throw phone could not be delivered safely by the Tac Team. At 2048hrs the Crisis Negotiators moved into position and attempted to make contact with the loud hailer. Due to wind and neighbourhood noises it was difficult to hear any responses from the subject. Directions were given to the subject to use one knock for yes and two for no. We determined he did not have access to a phone and by using knocks we were lead to believe there were three people in the bedroom. A female voice was eventually heard, albeit barely audible and she stated her name. Through knocks it was understood the subject would communicate with police if we gave him a phone. We determined that the subject wanted a cigarette and a Pepsi and that he would release this victim.

The Command Post directed that the items be delivered to the back door of the residence, even though the subject wanted them delivered to the front door. The negotiator throw phone was included in the delivery by the Tac Team. The subject again acknowledged with one knock that he would release his victim when he got the Pepsi and cigarette. At 2136hrs Negotiators informed the subject that the items could be picked up at the back door. A few minutes later he appeared at the back door using the female as a human

shield and holding a handgun to her head. A Tactical Team Sniper was positioned under cover approximately 40 metres from the back door and at times had a clear view of the subject. At 2141hrs the subject appeared to become more aggressive with the weapon at the female's head as he looked for the items on the ground. It was believed that the subject was about to shoot the victim and as a result the sniper shot the subject in the face. The subject immediately fell to the floor incapacitated while Tac team members entered the house in HRT fashion. No other victims or subjects were in the house. The handgun was found to be unloaded. The case is still before the courts. Incredibly, the subject survived but suffers from very severe injuries.

*Sgt. Stewart Callioux  
Inspector Chris Caughill  
Edmonton Police*



## THIRD PARTY INTERMEDIARY

*CONTINUED FROM PAGE 5*

### **Conclusion**

The suspect was treated and released from hospital and appeared in court the next day. A search of the home revealed a .22 cal handgun and a box of ammo. He was later charged with two counts of sexual assault, one on his girlfriend's daughter and one on his own daughter.

### **Debriefing**

This incident was a textbook example of Negotiators, Commanders and ERT working together as a team. There was excellent two way communication.


The use of a speaker in the command post enabled the commander to make better informed decisions as he didn't just hear negotiators telling him about the emotional swings of the suspect but could hear it first hand.

Utilizing the tape recorded message from the TPI enabled us to achieve our goal without having the increased risk of the suspect speaking to her directly.

*Sgt Don Spicer  
Crisis Negotiator Coordinator  
Halifax Regional Police*



## Upcoming Courses @ Canadian Police College

<i>Crisis Negotiators' Course</i> Jan. 08 <sup>th</sup> — Jan. 17 <sup>th</sup> , 2003	
<i>Incident Commanders' Course</i> Jan. 13 <sup>th</sup> — Jan. 17 <sup>th</sup> , 2003	
<i>Crisis Negotiators' Course</i> Feb. 19 <sup>th</sup> — Feb. 28 <sup>th</sup> , 2003	
<i>Incident Commanders' Course</i> Feb. 24 <sup>th</sup> — Feb. 28 <sup>th</sup> , 2003	
<i>Crisis Negotiators' Refresher Course</i> Mar. 17 <sup>th</sup> — Mar. 21 <sup>st</sup> , 2003	
<i>Crisis Negotiators' Course</i> May. 21 <sup>st</sup> — May. 30 <sup>th</sup> , 2003	
<i>Incident Commanders' Course</i> May. 26 <sup>th</sup> — May. 30 <sup>th</sup> , 2003	
<i>Crisis Negotiators' Course</i> Sep. 03 <sup>rd</sup> — Sep. 12 <sup>th</sup> , 2003	
<i>Incident Commanders' Course</i> Sep. 08 <sup>th</sup> — Sep. 12 <sup>th</sup> , 2003	
<i>Crisis Negotiators' Refresher Course</i> Oct. 06 <sup>th</sup> — Oct. <sup>th</sup> , 2003	

## COURSES THROUGH TORONTO POLICE

### Tactical Training Calendar 2003

Toronto Police Service — ETF

May 25 - 31	Basic Sniper Course
Sep. 21 - 26	Advanced Sniper Course
Apr. 07 - May 09	Basic Tactical Orientation Course
May 19 - 23	Rappel Instructor Certification
June 02 - 06	Rappel Master Course
June 16 - 27	Hostage Rescue/EFE Course
Oct. 06 - Nov. 07	Basic Tactical Orientation Course

**Fees and Location will be announced!**

Requests for training or registering members on course, services are to send a letter of request to Chief of Police, Julian Fantino, and c.c. the letter to OIC of the ETF, S/Insp. Tom Browning.



## CANADIAN CRITICAL INCIDENT ASSOCIATION AND EMERGENCY TASK FORCE



**Would like to take this opportunity to thank our many sponsors for their assistance and support in enabling us to provide another successful conference!**

### GOLD

Rampower-Toronto  
Brinks Canada - Toronto  
Molson Breweries - Toronto  
R.C.M.P. Critical Incident Program - Ottawa  
ScotiaBank - Toronto  
Enforcement Technology - Milwaukee, USA  
Toronto Police Association  
Lorkam Management Inc. - Toronto

### SILVER

Carruthers Shaw @ Partners Ltd. - Toronto  
The Art Forum - Toronto  
Sleemans Brewery - Guelph  
HSBC Bank of Canada - Toronto  
Ramada Plaza Conference Centre - Toronto  
OBN Security Consultants - Markham

### BRONZE

Police Credit Union - Toronto  
CHIN Radio - Toronto  
Jonathans Restaurant - Oakville  
Bronte Candles - Oakville  
Halton Regional Police Association  
R. Nicholls Distributors Inc.



**Congratulations to  
Calgary Police  
& RCMP  
for another successful conference!**

**Next year's date:  
October 19 - 21, 2003**

### For more info contact:

- S/Sgt Dan Mullan — 403-519-2394  
email: dan.mullan@calgarypolice.ca
- Detective Jeff Massicotte — 403-206-4555  
email: jmassico@clagarypolice.ca

# DIRECT-LINK

*Crisis Response System*  
**Tactical Communications Unit**  
*Crisis Response System*

**We know You Are Ready!**

**Don't let old Technology Hold You Back!**

Crisis situations are unpredictable and dangerous--they can occur at anytime, anywhere, and put many innocent people's lives at risk. The primary goal of any agency that responds to a crisis is to remedy the situation without casualties. Enforcement Technology Group's mission is to assist agencies in achieving this goal. The Crisis Communications Systems we offer help agencies to save lives not only because they are durable and reliable, they are also fast and easy to setup, deploy, and use.

**Direct-Link Features:**

- All Units Are Upgradeable-Modular Design
- Rugged & Durable Construction
- Portable-Entire System Fits In Backseat of Cruiser
- Clear & Confidential A/V Transmission
- Designed With Suggestions of Top HNT & SRT Personnel
- Built In Tactical Features.



**Tactical Communications Unit Features**

- Requires No Operation By Suspect
  - No Phone To Answer
  - Immediate Communication Established
  - Suspect Can Only Talk And Listen
- Waterproof Prison-Grade Remote Speaker/Microphone
  - Withstands Impact Of Being Thrown Through Standard Windows
  - Equipped With Front Guard To Ensure Communications
  - Safe Deployment-Needs To Be Deployed In Vicinity Of The Suspect Not Directly



## THE COMMAND POST INFORMATION

*Reminder . . .*

to CCIA Members, your Board of Directors and Executives are here to help you. They are your resources and may be contacted **anytime**.

*Wanted . . . !!*

We are looking for members, across Canada, to be **Provincial Representatives**.

- If you are:
- ✓ willing to keep us posted with recent critical incidents
  - ✓ help us with memberships

*We want to hear from you!*

Contact: **S/Sgt. Harry Schnurr**  
 Phone: (519) 824-1212  
 Email: kaslex@sentex.net

**Sgt. Lina Crawford**  
 Phone: (905) 825-4777  
 Email: lac@idirect.ca

## TEACHING POINT REFRESHER

**Commanders Must Know**

**The Capabilities of:**

- ▶ Negotiating Team
- ▶ Tactical Team

**How??**

**By all three training together!**

**CANADIAN CRITICAL INCIDENT ASSOCIATION****Individual Membership Application \$25.00**

Name: \_\_\_\_\_ Rank: \_\_\_\_\_ Email: \_\_\_\_\_  
Home Address: \_\_\_\_\_  
Agency Name: \_\_\_\_\_  
Agency Address: \_\_\_\_\_  
Agency Tel: \_\_\_\_\_ Agency Fax: \_\_\_\_\_ Home Tel: \_\_\_\_\_  
Send Mail To: (circle one) HOME AGENCY  
Signature of Applicant: \_\_\_\_\_ Signature of Supervisor: \_\_\_\_\_

**Service/District/Divisional Membership Application \$100***Federal / Government Agencies — Please ID Region / Name*

Agency Name: \_\_\_\_\_  
Agency Address: \_\_\_\_\_  
Agency Tel: \_\_\_\_\_ Agency Fax: \_\_\_\_\_  
Name of Contact Person: \_\_\_\_\_ Email: \_\_\_\_\_  
Signature of Commanding Officer: \_\_\_\_\_

Enclose cheque or money order made payable to: **Canadian Critical Incident Association** 300 Lesmill Road  
North York, ON M3B 3P4. Completed applications **MUST** be accompanied by a photocopy of the applicant's  
Identification Card or Agency Identification. Applications received without I.D. will be returned. ❖

Canadian Critical Incident Association  
300 Lesmill Road  
North York ON M3B 3P4

# 2003 Membership Fees are Due